



Complaints and Reporting Policy for Applied Physics Laboratory, University of Washington

APL Pod 1:

This is what was found by Pod 1 at the Applied Physics Laboratory (APL), University of Washington (UW) on policies for handling complaints, the reporting process, resources, and possible outcomes. Some information was public; answers that were only found through follow-up with contacts are noted. We have not included the available internal-facing documents on APL's sexual harassment policy and reporting procedures.

The link(s) to the reporting policy at our organization are here:

- University of Washington Complaint Resolution
- University of Washington Reporting Bias
- Applied Physics Laboratory Sexual Harassment Policy internal link
- Are reporting policies regularly reviewed? What is the process for changing policy?
 - UW: Unknown
 - o APL: No
- Are the rates of reporting made publicly available (e.g. # of reports each year)?
 - o UW: Unknown
 - o APL: No

What mechanisms are available for reporting complaints, bias, microaggressions, harassment, and overt racism?

- Who are the designated individuals/positions for reporting incidents?
 - o APL: Department Head, HR Director, Executive Director
 - UW: After or instead of APL contacts
 - Office of Research HR Director
 - University of Washington Complaint Investigation Resolution Office (UCIRO)
 - UW Police Victim Advocate
 - Title IX/ADA Coordinator
- Can reports be made online? Where?
 - o UW: yes. https://www.washington.edu/bias/ Anonymously? UW: Yes
 - o APL: no



- Who do in-person and online reports go to? Who has access to see reports?
 Not publicly listed/Unknown
- Are police included in the process? When and how? Are individuals accompanied by an advocate or someone from the organization?
 - See UW Police Victim Advocate link above

NOTE FROM POD 1: Remainder of requested information is beyond the scope our ability to provide.



APL Pod 2:

1. UW Bias Reporting:

https://www.washington.edu/bias/

Reporting link:

https://report.bias.washington.edu/submit

Note that this reporting link may lead to a range of actions, depending on the nature of the reported incident. These are primarily outreach, providing of services (to the affected party, to relevant communities), though UW Police, UW HR, and other offices may be contacted. See Appendix A for information copied from the website.

2. College of Engineering, "Bias Incident, Bias Concern, Non-Discrimination and Sexual Harassment Resources"

https://www.engr.washington.edu/bias

Of note, this webpage defines what is meant by bias, discriminiation, or harassment, and provides formal reporting mechanisms (UW bias reporting link), informal mechanisms (an Engineering Advocate, 5 diverse people in the CoE who are listed with pictures on the webpage), as well as a list of other resources which I copy here for reference:

Investigation and resolution resources

- Your immediate supervisor or adviser
- Your departmental student services adviser, administrator, Graduate Program Coordinator, or chair/director
- Aileen Trilles, Director of Human Resources, UW College of Engineering
- Kojay Pan, Associate Dean, Finance and Operations, UW College of Engineering
- Caroline Currin, HR Consultant, UW Campus HR Operations & Services Employee Relations



- Office of the Vice President for Student Life
- Title IX Investigation Office
- University Complaint Investigation and Resolution Office (UCIRO)
- University Ombud

Campus Resources

- UW Police Department
- UWPD Victim Advocate
- Student Legal Services (serves students enrolled in Seattle)
- SafeCampus
- Student Care Reporting Form

Counseling

- Counseling Center
- Hall Health Mental Health

Local

- Legal Voice
- Sexual Violence Law Center
- King County Sexual Assault Resource Center (KCSARC) 24-hour crisis line 888-99-VOICE

External resources

- National Center for Victims of Crime Stalking Resource Center
- Crash Override Network-Resources and support for online harassment

3. College of Environment, "Bias Incident, Non-Discrimination and Sexual Harassment Resources"

https://environment.uw.edu/about/diversity-equity-inclusion/non-discrimination-and-sexual-haras sment-resources/

This links to the UW bias reporting link.



The text is similar to that shown for the College of Engineering (see above, section 3), except that it does not provide advocates. It references one person as a point of contact, an HR manager in the Dean's office.

4. Other Resources

UW Ombudsperson:

https://www.washington.edu/ombud/

This is a confidential resource that does not contact any other UW resources, except as the reporting person decides to do themselves.

5. APL Resources

To the knowledge of our URGE group, there is no formal reporting mechanism within APL for bias events related to minority status (aside from gender). By default, it is assumed to be a role of HR. A quick search of the intranet revealed one resource of which I was unaware, https://intranet.apl.washington.edu/policies/sexual_harassment.php, under the webpage title of "Sexual Harassment Prevention", which describes the Policy and then the "Procedure" of "What to do if you are secually [sic] harassed". This is 5 years out of date, listing personnel no longer at APL, in positions they have since left, or with old office numbers. The webpage is copied in Appendix B in full.

In the absence of any racial non-sexual harassment or bias reporting mechanism, we propose some guidelines for enacting this.

There are 2 goals that are met by different structures:

- (1) Providing support to the affected person (community, resources, confidentiality)
- (2) An official framework for deciding on and taking any necessary action.

For HR to play a role in practice for item 1 requires that they earn the trust of the communities and people who might be reporting. By definition, the role of HR is to balance direct responsibility to lab leadership versus supporting individual employees. Thus, trust in HR needs to be earned based on personal interactions, the policies they enact, and their track record for dealing with past events.. It is expected that individuals and sub-populations at the lab have variable experiences with HR.



The CoE idea of providing in-college advocates is an appealing idea, to meet goal 1 above. For any official response, such as through HR, providing a procedure in advance would do much to allow people to decide whether to engage with that process. Procedural information that is worth knowing is: how the process works, who is involved, what the possible resolutions are, and who decides on the actions.

Appendix A: UW Bias reporting website

Copied from the website:

Depending on the nature of the reported incident, the UW's Bias Incident Advisory Committee may:

- Offer support and information regarding available resources.
- Offer options on how to report an incident for investigation and resolution in accordance with applicable University policy and principles of free expression.
- Inform and consult with the vice presidents for Student Life and for Minority Affairs and Diversity regarding a possible institutional response.
- Coordinate support for community healing and educational outreach.
- Assess avenues for minimizing or eliminating future incidents of bias.
- Catalogue incidents.

Individuals who submit a report and identify themselves may be contacted for more detail. Anonymous reports also may be submitted. Other University offices, such as the UW Police Department, Health & Wellness, University Complaint Investigation and Resolution Office (UCIRO) or Human Resources may be consulted as needed. The committee will compile and analyze data from submitted reports to inform future educational and prevention efforts.



Institutional responses may include:

- Removal of graffiti or flyers.
- Individual outreach to an affected party.
- Connecting affected parties to relevant resources.
- Educational workshops or seminars.
- Notice to the community about the incident.
- Offer of support and assistance to affected individuals/communities (typically in the form of counseling).

Bias Incident advisory committee members

- Robin Angotti, Faculty Senate Vice Chair, Associate Professor, College of STEM, UW-Bothell
- Jeremy Caci, Software/Research Engineer, Educational Assessment
- Purnima Dhavan, Associate Professor, College of Arts & Sciences
- Magdalena Fonseca, Director, Kelly Ethnic Cultural Center
- Natacha Foo Kune, Director, Counseling Center
- Gabriel Gallardo, Co-chair, Associate Vice President, Minority Affairs & Diversity
- Carlos Guillen, Associate Director, First Year Programs
- Kevin Jackson, Sergeant, UW Police Department
- L. Lincoln Johnson, Co-chair, Associate Vice President, Student Life
- Shelley Kostrinsky, Assistant Vice Provost, Academic Personnel
- Elizabeth Lewis, Director, Community Standards and Student Conduct
- Erin Rice, Assistant Vice President, Campus HR Operations
- Jen Self, Director, Q Center
- Mara Stevens, Director, Human Resources, Foster School of Business
- Student Representative, ASUW
- Student Representative, GPSS

Attached is the form for bias reporting.



REPORT AN INCIDENT

Indicates a Required Field

This Reporting Tool is for Non-Emergency Incidents Only

Every effort will be made to evaluate your report promptly, however, the timing and manner in which the University addresses the report will vary depending on the information provided and whether you wish to remain anonymous. The University cannot guarantee it will se pond to all reports.

The University of Wat hington takes the reports made through this site seniously. Please evenember that all information contained within the report may become part of the University's administrative except weight and may be available to the statute also to which they pention under The Frankly Education all Rights and Price and Application to WAC 478-140-116. FERRA is a Federal law that potents the privacy of state and exist all one codes. More information about FERRA can be trained at your vession and the state of the state of the code of the profession and state of the state of the state of the profession and state of the state of the state of the profession and the state of the state of the state of the profession and the state of the state of the state of the profession and the state of the state

FOR EMERGENCIES DIAL 911

TO REPORT CRIMINAL ACTIVITY TO UW POLICE:

Non-Emergency: 685. UWPD (8973) Anonymous Tips: 685. TIPS (8477)

ckground Information		
Reporter's Name:		
# Who was primarily		
targeted in the		~
incident?:		
* Who engaged in the		
behavior?:	·	
Who is/could be		
affected?:		~
anotou.		
* Date of incident:	If unknown, select today's dat	Select Date
Time of incident:	•	
# What is the primary		
concern?:	-	*

Please list the name of the individuals and/or organizations involved in this incident,
including as many of the listed fields as you can provide.

INVOLVED PARTY 1

Involved Parties

Name/Organization:



Phone Number: Email: Add Another Invo	hed Party
Add Another Invo	hed Party
Add Another Invo	hed Party
Questions	hed Party
Questions	hed Party
_	
_	
* Where did the incident take place?:	
	,
If possible, please provide a more specific lo	cation using one of the following
methods:	
OSelect from a List of Campus Locations	
O Provide a Street Address and/or Drawon a N	Мар
If applicable, please provide any additional in	
* Please provide a detailed description of the objective language. If you have a desired out	
Do you feel this incident occurred based on a	any of the following? Select any of
the following that apply:	
☐ Accommodation Request ☐	General Climate
□ Age □	Marital Status/Family Status
☐ Childcare/Eldercare	National Origin
☐ Disability ☐	Pregnancy/Family Responsibilities
☐ Employee/Coworker Relations ☐	Race
	Religion/Creed
□ Ethnicity □	Religion/Creed Retaliation
□ Ethnicity □ □ Ex-Offender Status □	_
☐ Childcare/Eldercare ☐	National Origin



☐ Gender Identity/Expression	☐ Veteran Status		
What type of activity took place? Select a	ny of the following that apply:		
☐ Damage or Destruction of Property	☐ Stalking		
☐ Discrimination	☐ Thett/Stolen Property		
☐ Graffiti	☐ Threat/Use of force		
☐ Hamssment	☐ Verbal Attack		
☐ Intimidation	☐ Vandalism		
☐ Physical Attack	☐ Not Applicable		
# We may wish to contact you to obtain a	additional information. Do you consent		
to our contacting you, if needed?			
Select all that apply:			
☐ You may contact me if you need additions	information.		
☐ Please contact me.			
☐ Please do not contact me.			
☐ I am filing this report on behalf of myself.			
☐ I am filling this report on behalf of another individual(s) who IS aware that I am doing			
so.			
I am filling this report on behalf of another individual(s) who IS NOT aware that I am doing so. You may contact the other individual(s) on whose behalf I am filling this report.			
# If we need to contact you or you have r	equested an outreach, please provide an		
# If we need to contact you or you have remail address. O'm ready to provide my email address. Supporting Documentation			
email address. Of m ready to provide my email address. Supporting Documentation Photos, video, email, and other supporting Maximum 2Mb per tile, Maximum 25Mb to	documents may be attached below.		
email address. O'm ready to provide my email address. Supporting Documentation Photos, video, email, and other supporting	documents may be attached below.		
email address. Of m ready to provide my email address. Supporting Documentation Photos, video, email, and other supporting Maximum 2Mb per tile, Maximum 25Mb to	documents may be attached below.		
email address. O'm ready to provide my email address. Supporting Documentation Photos, video, email, and other supporting Maximum 2Mb per tile, Maximum 25Mb to Upload Files: Choose Files	documents may be attached below.		



Appendix B: APL webpage "Sexual Harassment Prevention"

The APL intranet contains a "sexual harassment and prevention" document, which is not included here. Link: https://intranet.apl.washington.edu/policies/sexual_harassment.php