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## Complaints and Reporting Policy for UC Merced

This is what was found by **Stable Isotope Ecology Group** at the **University of California Merced** on policies for handling complaints, the reporting process, resources, and possible outcomes. Much of the information in this document is also summarized in flyer format [here](#). *Everyone* can use the resources below. However, if you are a student living on campus or the incident occurred within housing premises, you may also report to *Student Housing Services* and your *Resident Assistant*.

*The university prohibits retaliation against individuals who file complaints or participate in the complaint resolution process. The Office of Compliance will investigate retaliation claims and report the findings to appropriate university personnel for review and action. If you feel that you have been retaliated against for filing a complaint or participating in a complaint resolution process, please contact*

*Michael Salvador  
Director & Title IX Officer  
for the Prevention of Harassment & Discrimination  
University of California, Merced  
Phone: (209) 285-9510  
msalvador2@ucmerced.edu*

## Resources

### [Campus Advocacy, Resources, & Education \(CARE\)](#)

*CARE Provides free and confidential assistance for all UC Merced affiliates (including undergraduate students, graduate students, staff and faculty members).*

### [Title IX Office](#)

The Title IX Office offers resources for understanding and reporting discrimination and sexual violence. An online reporting form is available [here](#) or you can contact the Director Michael Salvador (see above). **Reports can be made anonymously using the online form.** You may report to any UC Merced manager, supervisor, Academic Senate or to the Office of Student Conduct.

## [Office of the Ombuds](#)

*The Office of the Ombuds is a safe confidential and informal place where UC Merced community members can go for informal assistance with managing conflict, complaints, and concerns with a colleague, classmate, supervisor or anyone else on campus. The Ombuds will listen; help identify options; make inquiries and make referrals as appropriate; and/or facilitate resolutions in an impartial manner.*

## [Student Accessibility Services](#)

*The mission of Student Accessibility Services (SAS) is to promote equal educational access and full participation by and for students with disabilities in the rich academic and campus life environment at UC Merced.*

Student Accessibility Services provides resources for students with disabilities including a procedure for reporting discrimination based on disability status.

### **Problem**

Be aware, the top google results for “UC Merced Student Accessibility Services” is [this](#) Page which is an **old and out of date** webpage.

## [Office of Diversity, Equity, and Inclusion](#)

The Office of Diversity, Equity, and Inclusion has variety of resources policies on anti-racism and discrimination. They also have a link to report incidences of bias [here](#).

### **Problem**

Clicking the link [here](#) to file a report with the **Bias Incident ReSponse** Team will lead to a page that says “Access Denied” instead of a reporting form.

## [UAW 2865 \(Student Employee Union\)](#)

*UAW 2865 is the union that represents all 19,000+ Academic Student Employees—Teaching Assistants, Graduate Student Instructors, Tutors, and Readers—across the University of California system. Together, we collectively bargain for better working conditions and work together for a workplace free from racism, sexism, and all forms of oppression.*

## [UC Merced Police Department](#)

- Emergency: 911
- Non-Emergency: 209-228-2677

The **Title IX Office** can also assist in making reports to legal authorities.

*When reporting crimes to the police, individuals who are survivors (victims of crime) have rights to keep certain information confidential, including protecting victim and witness information in police, arrest and investigative reports. You may want to contact the Campus Advocate to discuss your options before you report, and it is your right to have an advocate present while you talk to law enforcement or campus officials.*

**UC Merced Campus Advocate:** 209-386-2051

**Valley Crisis Center 24-hour hotline:** 209-722-4357