



URGE Complaints and Reporting Policy for NAGT TWP

This is what was found by the Traveling Workshops Program at NAGT on policies for handling complaints, the reporting process, resources, and possible outcomes.

The link(s) to the reporting policy at our organization are here:

NAGT policies are here: https://nagt.org/nagt/about/nagt_policies.html. They are relatively new (most passed in 2019 and 2020). Review is under the purview of the NAGT Executive Committee. There are no separate policies for the TWP. There are no policies mandating public reporting.

TWP facilitators should include the NAGT Event Code of Conduct (https://nagt.org/nagt/about/code_of_conduct.html) as homework reading for all workshop participants and should note the Code at the beginning of each workshop. Any Codes of Conduct for the host institution/program should also be read and noted. The facilitators should also discuss specific guidelines (norms) for the workshop in collaboration with the participants (e.g., Zoom etiquette, process for ensuring equitable participation, etc.).